



National Finance Center Customer Notification

Date of Notification: January 22, 2010

**Subject: Update - BEAR Issue with Compensatory Time for Travel
Records**

Database/Customer(s) Affected: All Customers

Dear Customer:

**This notification serves as an update to the previously reported BEAR issue with
Compensatory Time for Travel (Travel Comp) Records.**

**Programmers have completed the corrections with the assistance of the Payroll
Operations Branch. All Travel Comp balances have been restored to the affected
individual leave records.**

Again, we apologize for any inconvenience this may have caused.

**If you have any questions regarding this notification, please contact the NFC
Payroll/Personnel Call Center at 1-(504)-255-4630 or the *EmpowHR* Help Desk at
1-(888)-367-6955.**

JC/M3-10-010/016

“Tip of the Week”

As a reminder, Customer Notifications are stored on NFC's Homepage at www.nfc.usda.gov
under the Customer Support Tab.